**Region 1 Behavioral Health Services** 

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Emergency Psych Respite	Region 1 will provide this service.	OPERATIONAL DATE: 8/01/05	The Crisis Respite Center has now served 10 consumers including 5 that are currently in the Center.  All are followed by Emergency Community Support while in the Center, and for at least 90 days following their departure. Other follow-up services utilized have been:  • Traditional Community Support  • Panhandle Mental Health Center – medication management, mental heath and substance abuse counseling  • Panhandle Community Services – primary care  • Cirrus House – day rehab  • Housing Authority  • Voc Rehab  • Human Services, Inc. – residential SA treatment  • AA
Local Crisis Response Team & Emergency Community Support	Region 1 will provide ECS and CRT in Scottsbluff, Banner and Morrill Counties.	TARGET DATE: 9/31/05	Emergency Community Support are already well-established and underway. Seven additional staff is being trained for the LCRT, which will be operational in 9/05.
Acute & Secure	Regional West Medical Center is providing acute and secure services in Region 1.	OPERATIONAL DATE: 7/01/04	Five consumers were served in Subacute/acute inpatient services in August.
Dual Disorder Residential	Regional West Medical Center is	<b>TARGET DATE:</b> 10/15/05	RWMC is currently providing a limited dual diagnosis program (less than the planned 42 hours per week). They have hired a dually licensed

OC Report September.doc Page 1 09/19/2005

providing this	provider but that person will not be able to join the program until
service.	October. Training is scheduled for late September and early October and
	will be open to providers in the Region. The only barriers at this time are
	staffing since two LMHP's left.

OC Report September.doc Page 2 09/19/2005

**Region 2 Behavioral Health Services** 

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
C: D: A D. I	T '1 / TT '	ODED A TION A I	
Crisis Respite Beds	Liberty House in	OPERATIONAL	Six consumers were served in July for a total of 24 bed days.
	North Platte,	DATE:	
	Nebraska is	1/1/05	
	providing Crisis		
	Respite Services.		
Acute Inpatient	Richard Young	<b>OPERATIONAL</b>	Four consumers were served in acute care for a total of 17 bed days.
and Subacute for	Hospital and Great	DATE:	
Commitments	Plains Medical	10/1/04	Four consumers received sub-acute care for a total of 32 bed days.
	Center are providing		
	acute and Subacute		In order to find care for longer than 30 days we are utilizing every
	services for Region		resource available to us in the state.
	2 consumers.		
Crisis Response	Emergency Support	<b>OPERATIONAL</b>	Eight potential EPC's were diverted to voluntary care and six crisis
Team	program is a service	DATE:	assessments provided.
	of Region 2 Human	2/1/05	
	Services.	7-1-05	
		(Region)	
Emergency	Emergency Support	<b>OPERATIONAL</b>	Thirty-two consumers were served in emergency community support.
Community	services are	DATE:	
Support	provided by Region	7/04	The Region is exploring possibilities with assisted living centers and
	2 Human Services.	7-05	families for housing with community support and other services as wrap-
		(Region)	around while waiting for consumers to access short term residential
		, ,	treatment for substance abuse.

OC Report September.doc Page 3 09/19/2005

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Dual Disorder Residential beds	CenterPointe is the provider and the contract was signed on February 24 <sup>th</sup> , 2005.	OPERATIONAL DATE: 1/05	Four consumers were served for a total of thirty-seven bed days.
Community Support	Goodwill and Region 2 Human Services are the providers of this service.	OPERATIONAL DATE: 12/04	213 consumers were served in mental health community support.  Barrier The demand and the severity and complexity of client needs remains a challenge. Over time we will need more staff to meet this need.
Medication Management	Region 2 is providing this service.	OPERATIONAL DATE: 12/15/04	281 consumers were seen by the physician in medication management.  161 medication boxes were filled by a nurse on contract with the Region.  120 consumers are helped with access to free medications through pharmaceutical companies.  Six consumers were assisted in scheduling medication visits with other physician's by the Emergency Support program.  Barrier  Our physician's schedule is full. New consumers can not be scheduled until November/December.
Substance Abuse Short Term Residential	St. Monica's and Touchstone are providing this service for Region 2.	OPERATIONAL DATE: 1/05	Sixteen consumers were served.
Phase IIa Day Rehab	Our Phase IIA funding was for Day Rehab.	OPERATIONAL DATE: 4/1/05	75 consumers were served and 598.5 units provided.  We have formed a team to look at all the possibilities and we will implement new programming in January to address those coming into day rehab with dual diagnosis issues.

OC Report September.doc Page 4 09/19/2005

**Region 3 Behavioral Health Services** 

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Acute Inpatient  Crisis Stabilization	Richard Young Hospital and Mary Lanning Hospital are providing acute inpatient services for Region 3 consumers.	OPERATIONAL DATE: 11/01/04	MLH served fifteen consumers in acute care.  RYH served four in consumers in acute care.  Barrier Transportation continues to be discussed at all 3 Emergency Systems meetings. County Attorneys, law enforcement and providers feel strongly that once a participant is committed to HHSS, HHSS is responsible for any transportation after the initial trip from the Mental Health Board Hearing to the acute care facility.  Region 3 is reimbursing transportation costs for participants that have no other means, to be transported from the acute care setting to another level of care. The transportation costs in our more rural counties, (with lower tax bases) who have assisted living facilities, continues to rise due to participants being EPC'd and committed out of those programs.
• Crisis Stabilization	Mid-Plains Center for Behavioral Healthcare Services (MPC) has identified the Bauman Building site for the CSU and has started renovations.	TARGET DATE: 11/1/05	Barrier The phone service continues to be a challenge for the CSU. They continue to train staff and revise their protocol to address this issue. The CSU is in the process of hiring psych techs to assist in answering crisis calls.

OC Report September.doc Page 5 09/19/2005

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Psych Respite	MPC continues their renovations for the bed based services.	TARGET DATE: 11/1/05	Barrier The CSU renovations have ceased due to the need for Day Treatment program to be relocated out of the Bauman building site. The intent is that full renovations will begin again at the end of September.
Medically     Assisted Detox	The CSU will be located at MPC current outpatient site with the renovations beginning in June 2005 and a projected service delivery date by 11/1/05.	TARGET DATE: 11/1/05	Please see above
• Urgent Outpatient	MPC provides this service through their outpatient clinic. Evening hours have been extended to increase access.	OPERATIONAL DATE: 11/1/04	Twenty consumers were served in urgent OP.  Barrier Referrals for bilingual services continue to increase with MPC working on continued outreach for these specific populations. Effective 9/01/05 a bilingual APRN will be at MPC M-F from 5:00-8:00 p.m.
Emergency     Community     Support	Goodwill Industries of Greater Nebraska provides service along with Region 3 and Mary Lanning Hospital.	OPERATIONAL DATE: 1/1/05	

OC Report September.doc Page 6 09/19/2005

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
• Crisis Response Team	Three Crisis Response Teams are operational across the entire region. Training and networking with area law enforcement has occurred.	OPERATIONAL DATE: 10/1/04	49 calls were received through the crisis line. MPC is hiring additional psych techs to help with the calls.
• Crisis Med Management	MPC provides this service through their Crisis Stabilization Unit.	OPERATIONAL DATE: 12/1/04	Medication management served 43 consumers through MPC. MPC continues to develop staff to assist participants who are working on applications for medication assistance programs.
Drop-In Center	Drop-In Center is currently operational in the MPC Bauman Building Monday through Thursday. 24 hour services will begin in the fall of 2005.	OPERATIONAL DATE: 1/1/05	Fourteen consumers were served in the Drop-In Center.  MPC is in the process of hiring psych techs and additional staff for the additional hours of service including the Drop- In Center.
Dual Disorder Residential	Catholic Charities is developing Dual Disorder Residential treatment services in Columbus for both Regions 3 and 4.	TARGET DATE: 10/31/05	Phase I renovations are complete; phase II renovations are pending the relocations of other tenants to begin work on the Dual Unit. Renovations should begin the 3 <sup>rd</sup> week of September. Anticipated opening date late October. Catholic Charities has hired; one part-time RN with a master's degree, a Therapist/Supervisor who is dually credentialed and the Business Coordinator. Two additional nurses and a Psychiatric Nurse Practitioner will be interviewed the first of Sept.

OC Report September.doc Page 7 09/19/2005

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Community Support – MH And SA	Goodwill Industries and South Central Behavioral Services have expanded their Community Support MH and SA services to cover all of Region 3.	OPERATIONAL DATE: 1/01/05	Goodwill served ten consumers in MH and three in SA Community Support.  Through expanded BH reform capacity South Central Services served 35 participants in MH Community Support and ten in SA Community Support.
Medication Management	Region 3 is contracting with RYH in Kearney, the Lanning Center in Hastings, the Lanning Center working through South Central Behavioral Services in Kearney, and Mid-Plains Center in Grand Island regarding the provision of this service.	OPERATIONAL DATE: 5/1/05	The Lanning Center provided medication management services for nineteen additional participants in Kearney and twenty in Hastings.  97 consumers were served by MPC.  Effective 9/01/05, the bilingual nurse practitioner will be available in the evening hours providing additional access to consumers. MPC is developing community information to spread the news this service is available. The additional hours have allowed more participants to receive the service although it is difficult to assess an exact number.  Recommendations for accessing medications would include funding for personnel to assist in gathering the needed documentation to apply for patient medication assistance programs. Additional funding to assist participants in paying for their medications until they receive confirmation they qualify for the program. Allowing non-med compliant participants easier access to IM medications. Providers say it is difficult to be reimbursed for these costly medications.

OC Report September.doc Page 8 09/19/2005

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS,
			NEXT STEPS
Psych Residential	South Central	OPERATIONAL	One additional person is served through expanded capacity.
Rehab	Behavioral Services,	DATE:	
	Able House is	1/01/05	<u>Barrier</u>
	providing this		Able House has a waiting list of 5, the majority wait list are participants
	service for Region 3		currently in a RC.
	consumers.		
Short-Term	Region 3 has	OPERATIONAL	One additional participant has been served utilizing Behavioral Health
Residential	expanded the	DATE:	Reform funds.
	contract with	1/01/05	
	Behavioral Health		<u>Barrier</u>
	Specialists/Seekers		Accessing timely medications continues to be a challenge; alternative
	of Serenity for the		resources include LB95, pharmaceutical med assistance programs and
	provision of		general assistance.
	additional STR		
	services.		
Crisis Respite/	Service will be	OPERATIONAL	The FY06 contract has been issued with a change in service type
Acute Inpatient	provided by RYH of	DATE:	designation. This allows Region 3 individuals access to inpatient care on
(Voluntary)	Kearney and will	9/01/05	a voluntary basis at the onset of acute symptoms, rather than allowing an
	serve the western		individual to decompensate to the point where involuntary placement
	portion of Region 3.		through EPC is needed.
Telemedicine	Region 3 purchases	OPERATIONAL	R3 is in the process of rolling out this new service. We plan to educate a
	time on existing	DATE:	core group of providers with the assistance of RYH on Sept 9.
	hospital network and	6/15/05	
	has purchased		
	mobile telemedicine		
	equipment for Com.		
	Support, Emergency		
	Com Support, and		
	Crisis Response		
	Team providers.		

OC Report September.doc Page 9 09/19/2005

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS,
			NEXT STEPS
Day Rehabilitation	Region 3 is	<b>OPERATIONAL</b>	Fifteen consumers were served in day rehab in Kearney.
	contracting with	DATE:	
	South Central	7/05/05	
	Behavioral Services		
	(SCBS) to develop		
	Day Rehab services		
	in Kearney. SCBS		
	has formed a		
	Participant Council		
	to provide		
	recommendations		
	and input for the		
	development and		
	operation of the		
	program.		
Halfway House	Region 3 is	<b>OPERATIONAL</b>	One person was served by Freedom House in Kearney.
	contracting with	DATE:	
	South Central	5/01/05	
	Behavioral Services		
	to expand their half		
	way house services		
	through the Freedom		
	House in Kearney.		

OC Report September.doc Page 10 09/19/2005

**Region 4 Behavioral Health Services** 

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS,
			NEXT STEPS
	Region 4 has contracted	TARGET	No further development. Faith Regional is interviewing for
Acute/Subacute	with Faith Regional for	DATE:	behavioral health director; anticipated hire date: October 1, 2005.
	acute/subacute services.	3/1/06	
Crisis Response	Region 4 has contracted	<b>OPERATIONAL</b>	The Crisis Response Team has had 21 contacts (19 face-to-face, 2
Team	with Behavioral Health	DATE:	by phone). Of the 21 contacts, no adults were EPC'd. One call was
	Specialists (BHS) in	8/1/05	from police regarding an adolescent; it is unknown whether this
	Norfolk area/Madison		resulted in an EPC.
	County.		
Emergency	Region 4 has contracted	<b>OPERATIONAL</b>	Five consumers have been served by Heartland Emergency
Community	with Heartland Counseling	DATE:	Community Support.
Support	for this service in	3/1/05	,
	northeastern Nebraska.		
Emergency	Region 4 has contracted	TARGET	Phase One: Emergency Stabilization area is gutted and being
Stabilization	with Catholic Charities for	DATE:	rewired. No reconstruction started yet.
	this service.	12/1/05	
			Phase Two: Reconstruction to begin.
			_
Psych Res Rehab	Region 4 has contracted	TARGET	Phase One: Reception area has been moved.
	with Catholic Charities for	DATE:	
	this service	10/01/05	Res Rehab is starting to install the new bathrooms and rebuild the
			walls that were torn out. No work started on the RR laundry room
			or kitchen, yet. Still think that first week of Oct is viable date for
			starting services.
			Region 4 will begin working with NRC and Catholic Charities on
			the filling of the 8 psych res rehab beds in Columbus.

OC Report September.doc Page 11 09/19/2005

Community	Region 4 has contracted	<b>OPERATIONAL</b>	Four consumers were served by Catholic Charities.
Support	with Catholic	DATE:	
	Charities/Heartland	3/1/05	
	Counseling for this service		
	in the Columbus area and		
	Northeastern counties.		
Crisis Respite	Region 4 has contracted	<b>OPERATIONAL</b>	Two consumers were served by Liberty Center.
	with R Way, Rainbow	DATE:	One person was served by Rainbow Center.
	Center, & Liberty Centre for	3/15/05	
	this service.		
<b>Dual Disorder</b>	Region 4 has contracted	TARGET	Phase One: Dual Diagnosis area is beginning to be rehabbed with
Residential	with Catholic Charities for	DATE:	the new bathroom being installed in the old group room. When
	this service.	10/31/05	outpatient moves, on or about September 9th, work can begin on
			installing sinks and toilets in the DD single rooms (6).
Day Rehab	R Way, Rainbow Center, &	OPERATIONAL	28 consumers were served.
	Liberty Center received	DATE:	
	funds from Region 4 to	3/15/05	
	expand capacity.		
Med	Faith Regional Health	OPERATIONAL	11 consumers were served.
Management	Services is the contracted	DATE:	
	provider for this service in	3/15/05	Region 4 will be exploring options with a Norfolk provider to
	Region 4.		expand/create more of this service.
Phase IIa	Additional Community	OPERATIONAL	97 consumers were served in MH Community Support and 64 in
Community	Support in 5 locations in the	DATE:	SA Community Support.
Support	Region.	3/15/05	
			Region 4 is currently quantifying the needs in these areas. The
			Region will be presenting these figures to the State for
			consideration.

OC Report September.doc Page 12 09/19/2005

**Region 5 Behavioral Health Services** 

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Assertive Community Treatment Team	Providers: The Community Mental Health Center (CMHC) of Lancaster County, Lutheran Family	OPERATIONAL DATE: 7/1/05	Four consumers have been enrolled in ACT as of 8/31/05. Six additional consumers have been approved by Dr. Bremer for admission (5 of which have received Magellan authorization).
	Services, and CenterPointe		The Region hired a Housing Specialist effective 8/22/05 to implement the Rental Assistance program. The Housing Specialist is working in conjunction with the ACT team staff and Regional Center social work staff to get applications for the rental assistance program completed for potentially eligible consumers.
Emergency Community Support/Crisis Response Teams	Providers: Blue Valley Mental Health Center, Lutheran Family Services, and Houses of Hope	OPERATIONAL DATE: 5/1/05	Emergency Community Support served 21 consumers in July and 32 consumers in August. YTD 53 units of service have been provided.
Response Teams	and frouses of frope		The Crisis Response Teams have contracted with 6 therapists; in addition, five other candidates are being interviewed. The Program Coordinator has met with the York, Saline, and Seward County sheriff departments and Nebraska City, Crete, Syracuse, Wilber, Henderson, York, Milford, and Seward police departments to discuss development of the crisis response teams. Negotiations are underway to establish the crisis line for the program.
			Staff from Region V, the Crisis Center and the ERCS program met to outline the process for referring repeat EPC's. Eight repeat EPC referrals were received during the month of August.
			Office space for the program has been identified at the 20 <sup>th</sup> & P location. The program will be housed in the same building (2 <sup>nd</sup> floor) as the ACT team. Construction is set to begin this month.

OC Report September.doc Page 13 09/19/2005

Phase IIa	OPERATIONAL	Three consumers have been referred to Cornhusker Place from
Community	DATE:	LRC. One consumer was admitted to a different agency for Dual
Support MH,	5/1/05	Disorder Residential treatment. One was denied due to legal
Halfway House,		problems (has an ankle monitor) and the other was denied due to
Short Term		medical issues.
Residential,		
Community		Region V is corresponding via email and phone with LRC staff
Support SA,		weekly to ensure that RC staff is up-to-date on the capacity
Therapeutic		available within the Region.
Community,		
Dual Residential		Touchstone received two referrals from LRC in August. They have received six referrals since implementation of the two new beds and have served five consumers in the increased capacity.
		Six individuals have been served through the expanded Community Support-SA capacity at CenterPointe. One referral is pending determination of eligibility.
		The two additional TC beds at St. Monica's are currently filled.
		St. Monica's is working to initially serve referrals in the STR program and is then transitioning these clients to the TC beds.
		The expanded capacity (two beds) at CenterPointe is currently filled.

OC Report September.doc Page 14 09/19/2005

## **Region 6 Behavioral Health Services**

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
		OPER ATTOMAT	
Community	Service providers: Catholic	OPERATIONAL	Catholic Charities- Twelve in Community Support (MH), One in
Support	Charities, Friendship	DATE:	Community Support (SA).
	Program and Lutheran	12/04	
	Family Services		Lutheran Family Service has accepted twenty referrals for
			Community Support Reform clients. Five of the twenty are pending
			admission based on client discharge to the community.
Day Rehab	Service provider:	<b>OPERATIONAL</b>	55 consumers have been served.
	Community Alliance	DATE:	
	,	12/04	An architect has been hired and has started initial drawings; the
			previous owner was not able to provide blueprint plans for the
			building. The design phase will be initiated in the next month.
Psych Res Rehab	Service provider:	OPERATIONAL	32 consumers have been served.
1 Syell Res Reliab	Community Alliance	DATE:	32 consumers have been served.
	Community / manec	12/04	28 consumers are currently in Res Rehab services under reform
		12/04	which exceeds the twenty bed expansion capacity and demonstrates
			that reform clients continue to receive priority.
			that reform chems continue to receive priority.
			T4 in annual mid- and annual mannual de in annual all de in annual and de in annual and de in annual and de in
			It is our work with each person and their recovery plan that moving
			to a "lower level of care" is the primary residential goal. That
			process has obviously started with each individual and the staff's
			work with the consumer.
ACT	Service provider:	OPERATIONAL	Fifteen consumers have been served.
	Community Alliance	DATE:	
		12/04	Staffing has not been a barrier for admissions; while we have
			experienced recent turnover; two of the three positions have been filled.

OC Report September.doc Page 15 09/19/2005

Emergency Community Support	Service Provider: Salvation Army	OPERATIONAL DATE: 1/24/05	Barrier  A barrier is locating appropriate housing. We continue to seek assisted living, although very limited, and apartment owners who have units affordable and available.  Fifteen CRT assessments have been completed this month through diversion.  The Program Assessment Coordinator has established hours at Alegent Center for Mental Health on Tuesday and Thursdays and at Douglas County Hospital on Wednesdays. This process has been successful in impacting diversions as it assists in assuring that
			individuals who are BOMH committed are reviewed by CRT.
Dual Disorder Residential	Service Provider: Catholic Charities	OPERATIONAL DATE: 1/24/05	Currently eleven consumers are being served (two discharges this week).
Crisis Response Team	Community Input Obtained from Dodge and Washington Counties	TARGET DATE: TBD	Region has submitted proposal for inclusion of Crisis Response Teams in a Crisis Triage Center.  Law Enforcement continues to voice concerns with this service, but will begin implementing the Crisis Intervention Team, in the near future. CIT is an evidence based practice that has helped other cities provide more consumer friendly response by law enforcement.
Sub Acute Inpatient	Telecare	TARGET DATE: 8/30/05	The service started on August 30.
Community Resource Center	Discussion Among Key Stakeholders	TARGET DATE: TBD	Meetings continue to occur with local stakeholders.
Medication Management	Service Providers: Catholic Charities and Lutheran Family Services	OPERATIONAL DATE: 2/05	Lutheran Family Services has accepted twenty Med management client referrals from the CRT team. One referral has not completed contact with LFS.

OC Report September.doc Page 16 09/19/2005

			Catholic Charities-Current three  Barrier Catholic Charities in director that gar are level this is flowing hotten but
			Catholic Charities indicates that generally this is flowing better but the medications for physical conditions remain a significant problem. The medical condition of the clients seen in Dual Diagnosis is very high and availability of funding to continue these medications is almost non existent.
			There are still occasional issues with getting meds arranged when the client is coming from LRC or HRC facilities and this was not pre-arranged with NRC before discharge. This is problematic when the client is discharged with limited medications.
Phase IIa	Additional funds are	TARGET	See Above
Crisis Response	available for Crisis Response	DATE:	
Teams	Teams in Douglas and Sarpy	TBD	
	County.		

OC Report September.doc Page 17 09/19/2005